“The Hope of Tomorrow Begins Today, With You!”

HOPE COLLEGE OF ARTS & SCIENCES
STUDENT HANDBOOK

“Dove’s Flight Guide”

2017 – 2018

“The Hope of Tomorrow Begins Today, With You!”
The provisions of this handbook do not represent a contract, expressed or implied, between any applicant, student, or employee and Hope College of Arts & Sciences (HCAS) or its Board of Directors. HCAS and the Board of Directors reserve the right at any time to change fees, calendars, procedures, services, programs, and any other requirements affecting students. Changes will become effective whenever the proper authorities so determine and will apply to prospective students and to those already enrolled, as well as to organizations and/or entities. While every effort is made to guarantee accurate and up-to-date information, HCAS does not assume responsibility for any misrepresentation which might arise through error in the preparation of this student handbook, or through failure to give notice of changes in its requirements, policies, procedures, fees, services, programs and other matters affecting students or others, including but not limited to, organizations, entities, off-campus vendors, and other suppliers and/or contractors (commercial or non-commercial). This handbook was assembled and updated, as appropriate, by the Student Services Office in consultation with the College departments and areas noted herein. For further information, please call (954) 532-9614, email studentservices@hcas.edu, or visit the Student Services Office, located at 1200 SW 3rd Street, Pompano Beach, FL 33069.

Every student will receive a copy of the Student Handbook upon attending student orientation. Additional copies may be obtained via request at studentservices@hcas.edu or by going online to www.hcas.edu. This student handbook supersedes all prior HCAS student handbooks and remains in effect until superseded by a subsequent handbook. This handbook becomes effective on the date of release to students.

Hope College of Arts & Sciences is accredited by the Accrediting Council for Independent Colleges and Schools (ACICS) to award Associate degrees. Inquiries to the Commission should relate only to the accreditation status of the institution and not to general admission information.

750 First Street NE, Suite 980
Washington, DC 20002-4223
Tel: 202-336-6780

On December 12, 2016, the United States Department of Education (USDOE) withdrew its recognition of ACICS. As a result, **ACICS is no longer recognized by the USDOE** as defined in section 1005.2 Florida Statutes for the purpose of licensure by the commission. Therefore, HCAS is currently undergoing the process of petitioning institutional accreditation from the Accrediting Bureau of Health Education Schools (ABHES).

7777 Leesburg Pike
Falls Church, VA 22043
Tel: 703-917-9503
In addition, HCAS’ Practical Nursing (PN) and Associate in Science in Nursing (ASN) programs are candidates for accreditation by the Accreditation Commission for Education in Nursing (ACEN).

3343 Peachtree Rd. NE, Ste 850
Atlanta, GA 30326
Tel: 404-975-5000
Web site: www.acenursing.org
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President’s Message

Dear Prospective Students, Doves, Supporters and Friends:

On behalf of the entire Hope College of Arts & Sciences family, welcome! We are pleased you have chosen Hope College of Arts & Sciences to pursue your education in the healthcare field.

I have a vision for HCAS, which ensures that this College continues to be recognized as a leader in health care education locally, nationally and globally. Since 2011, Hope College of Arts & Sciences has been an essential part of the South Florida community. Here, you will find a nurturing, yet stimulating environment in which our administration, faculty, and staff are committed to helping you accomplish your educational dreams and professional goals.

Being a “Dove” means many things to many people. Here at Hope College of Arts & Sciences, our ‘doves’ are successful students who have been equipped with the purpose and skill set to impact lives and leave a lasting mark in the healthcare field. At Hope College of Arts & Sciences, you will find that we are focused on you, the student, and our community.

Discover Hope College of Arts & Sciences’ remarkable story and rich experiences in the classrooms, the laboratory or even at our newly established Learning Resource Center located in Naples, FL. Like the campus located in Pompano Beach, FL, our Learning Resource Center is also functioning to provide student resources such as tutoring, career advisement, and job placement from the beginning of your program through completion.

Hope College of Arts & Sciences is a special place. As we look back on the last 6 years, we can see how Hope College of Arts & Sciences has made a significant contribution to our community through our steadfast commitment to our core values which embody service through scholarship and social responsibility.

This is our legacy, to be a beacon of healthcare HOPE in our community. I truly believe in our College motto: The Hope of Tomorrow Begins Today, With You!

I invite you to explore the many benefits our College has to offer through our website or through a personal visit to our campus. I look forward to seeing you.

With Purpose,

Chantal Desir, RN, MSN, MBA, Ed.D
President
General Information

History

Hope College of Arts & Sciences (HCAS) was established in 2011 in Pompano Beach, Florida to prepare individuals seeking a career in nursing with quality, evidenced-based education to practice safely as an entry-level nurse. The candidate who has successfully completed one of the nursing programs will have satisfied the prerequisite for obtaining a Practical Nursing diploma, degree in Associate of Science in Nursing (ASN) or Bachelors of Science in Nursing to be prepared to sit for the National Council Licensure Examination (NCLEX).

Philosophy

The philosophy of the college is based upon the faculty’s collective beliefs about the person, health, environment, nursing, learning-centered education, and nursing education. The philosophy serves as the foundation for development of all program curricula, including program outcomes, learning objectives, teaching and learning activities, student assessment, faculty professional development, and selection of learning resources. Student-centered learning forms the foundation of this philosophy.

Vision

Our vision is to reach and equip the underserviced population to professionally excel in the competitive healthcare field through the impact of research, educational programs and professional partnerships.

Mission

Our mission is to prepare qualified entry-level and professional nurses to work in diverse healthcare settings. Partnerships with members of the southeast Florida healthcare community are essential to the mission’s success. The programs accomplish their mission by providing a challenging education that prepares students to think logically, critically, and analytically in order to problem-solve effectively and make sound clinical decisions; communicate effectively; and to integrate knowledge, skills, values, and professionalism in the delivery of high-quality health care.

Goals and Objectives

The goals of Hope College of Arts & Sciences are:

- **Quality**
  Set standards of quality and plans to accomplish them in teaching and learning, in academic programs including core and general education course, in student services, in all social functions, in facility appearance, and in workmanship

- **Respect**
  Attract a diverse student population; make professional and career training opportunities
available to minorities, international and adult students; and provide an environment of mutual respect for diverse ethnic, religious, economic, and social backgrounds practiced by welcoming and valuing all without regard to race, color or gender.

- **Academic Standing**
  Strive for high standards in teaching, research and instructional presentations, and in the use of technologies commensurate with the scope and requirements of the programs offered.

- **Service**
  Promote service to our campus as well as to local and global communities.

- **Integrity**
  Consciously integrate ethical values, openness, fairness and transparency of actions into all college activities.

- **Safety**
  Create an atmosphere where all within the academic community feel safe physically, socially, philosophically and psychologically.

- **Health**
  Advocate for students, staff and faculty to develop and maintain habits that promote wellness of body, mind, and spirit.

- **Accountability**
  Meticulously implement outcomes-based accountability measures to meet the expectations of the College’s many stakeholders including accrediting, state, and federal agencies.

**Core Values**

Hope College of Arts & Sciences holds the following values fundamental to the attainment of the College’s mission:

- Scholarship
- Professionalism
- Service & Leadership
- Integrity/Ethics
- Respect & Civility
- Excellence
- Flexibility
- Service & Leadership
- Social responsibility
- Accountability
- Diversity
- Innovation

**HCAS Motto**

“The Hope of Tomorrow Begins Today, With You!”
The Office of Student Services (OSS) is committed to enhancing the quality of the student experience at Hope College of Arts & Sciences. At HCAS, the responsibilities of this office include: academic counseling and assistance through tutoring services, career counseling, provide job search options, computer lab services, library access, student email access, and student activities. While we make every effort to assist students, Hope College of Arts & Sciences does not guarantee employment placement to students. HCAS does not promise or imply any specific market or job availability amounts.

**Office of Student Service Contact Information**

**CONTACT:**
Glenda Johnson-Brown  
Director of Student Services  
*Email:*  
studentservices@hcas.edu  
*Telephone:* 954-532-9614

**ADDRESS:**  
Office of Student Services  
Hope College of Arts & Sciences  
1200 SW 3rd Street  
Pompano Beach, FL 33069
HOURS OF OPERATION

Monday – Friday
Time: 9:00 a.m.-6:00 p.m.
Or By Appointments*

*Hours may vary; therefore, it is recommended that students e-mail or call OSS to schedule an appointment.

Overview of the OSS Department

There are several areas in which the OSS can provide assistance to you as an enrolled student. Please do not hesitate to ask OSS regarding what type of assistance is available. Any issues that OSS is unable to address will be referred to community organizations and agencies to better meet the student’s needs.

Academic Counseling

Each student will be assigned an academic advisor upon enrolling and starting a program at HCAS. The student will be expected to make an appointment to meet with his/her academic advisor at least once per term.

Prospective students will receive advisement through their assigned admissions advisor.

Career Services

The OSS office will assist students with career services such as: résumé preparation, interview skills, and job searching techniques. There are many written materials related to interviewing, writing résumés, and preparing cover letters that are available to all students through the OSS.

In addition, there are job search and company websites, as well as an electronic job board, to which students are referred.

In an effort to assist the students in career placement and the job search, the OSS staff is well-trained and knowledgeable of the administrative and student services roles and responsibilities.

As students approach graduation, the OSS will have a scheduled information session to learn about the students’ intentions related to their future career. This is done so that the OSS can assist students as effectively as possible, discussing strategies for job-hunting and student responsibilities in locating work. Mock interviews may be held.

Following graduation, students are encouraged to check in with the Career Services personnel on a weekly basis. Please contact the OSS for current job offerings.

Tutoring Services

Tutoring services are available, by appointment only, with faculty or student tutors. If a student needs assistance in any course, he/she should notify the OSS to schedule a session with a tutor. All tutoring offered through HCAS is free to the student. Please note that regular class
attendance is a prerequisite for tutoring.

**Student Email System**

Hope College of Arts & Sciences utilizes an internal email system for administration, faculty, and staff to effectively communicate with students. The OSS is responsible for setting up student email accounts. Student HCAS email accounts will ONLY be established upon completion of the admission process. Official HCAS email addresses take the format below:

<table>
<thead>
<tr>
<th>Student Name:</th>
<th>John Smith</th>
</tr>
</thead>
<tbody>
<tr>
<td>Example:</td>
<td><a href="mailto:smithj_st@hcas.edu">smithj_st@hcas.edu</a></td>
</tr>
</tbody>
</table>

It is required that every student follow up with his/her email account information and access the email system immediately to ensure that it is functioning properly.

All email communication between faculty and students is to be done through the college’s internal email system which can be accessed at our website [www.hcas.edu](http://www.hcas.edu). It is not permitted to use personal email accounts.

Problems or concerns with access to the email system may be addressed through Student Services for resolution via email at studentservices@hcas.edu

**Student Facilities**

**Laboratories**

HCAS offers two laboratories for student use:

- Computer Labs
- Clinical Labs

**Computer Lab**

The computer lab is open during regular school hours to allow students to access the Internet and other computer programs to facilitate and enhance their educational experience.

**Clinical Lab**

HCAS has an onsite, fully functional clinical laboratory to facilitate laboratory exercises. These activities provide first-hand experience with the skills and processes needed to prepare a student to enter the clinical field.

**Online Library Resources**

Hope College of Arts and Sciences (HCAS) provides students and faculty with online library resources and librarian services through a consortium membership and subscriptions with the Library & Information Resources Network (LIRN).
HCAS subscribes to the research databases listed below to provide students and faculty with access to online books, content from journals, magazines, dissertations, news sources, statistics, and more, in order to provide coverage of topics relevant to courses in general education, psychology, biomedical science, nursing, allied health and more. Students can access the online library resources from any location 24/7 by going to https://www.lirn.net/databases/ and logging in with the school code (provided to all students enrolled in a course). Technical assistance for library access is available by contacting support@lirn.net.

Librarian Assistance
HCAS subscribes to LIRN’s Consortium Librarian Services so that students and faculty can collaborate with experienced librarians who have Master’s degrees in Library and Information Science. For research assistance, training, assignment planning, and other help, students and faculty can contact LIRN librarians at librarian@lirn.net. A librarian will respond within 24 hours during the business week. For in-depth assistance, a phone call or screen-share event may be scheduled with a librarian. The LIRN librarians also work with faculty and administration to schedule webinars to orient students to the library and help them get started on specific assignments.

Online Resources by Category
Follow the linked database title for more detailed information and title lists. Databases are updated frequently with the newest issues of publications. The database vendors provide resources as they are released from the journal publishers.

Digital Books
Gale Virtual Reference Library includes over 2,000 online reference books covering many subject areas including medicine.

Ebrary Academic Complete (soon to be ProQuest eBook Central) is a growing collection that currently provides over 145,000 scholarly ebooks from leading publishers with coverage in all academic subject areas, including coverage of nursing, health, and medicine. Titles are selected by a team of librarians at ProQuest.

Nursing & Allied Health Resources
ProQuest Family Health Database has coverage of a range of health subjects, from sports injuries to women’s health, from food and nutrition to midwifery, from eye care to dentistry.

Student Lounge
Students at HCAS have a lounge area on the first floor equipped as an eating area, with a refrigerator, a sink, and a microwave. Students are welcomed to use this area to relax, study, eat and enjoy the company of other Doves!
Classrooms
There are five main classrooms established for instructional learning. Students may also use these rooms for study groups and tutoring sessions between class schedules. Students are encouraged to find a quiet area for independent study and research.

External Assessments & Examinations
In addition to in-class required classroom examinations, students are expected to take other assessments and examinations to better equip them for the workforce.

Wonderlic
The Wonderlic Cognitive Ability Test is used to assess the aptitude of prospective students for learning and problem solving. It is a requirement during the admissions process.

HESI Core Nursing Entrance Assessment
The HESI Core Nursing Entrance Assessment is a basic aptitude test designed to identify students who would succeed in nursing school and who have the ability to think like a nurse.

HESI End-of-Course Examinations
HESI EOC Exams are required at the end of specific courses, in lieu of a final exam. These tests are scheduled by instructors and noted on the syllabus. Students will have a maximum of two attempts to pass an EOC exam. Failure to pass an EOC exam will result in the student needing to repeat the course(s) associated with that exam. The following courses have a HESI EOC Exam associated with them:

<table>
<thead>
<tr>
<th>Practical Nursing Program</th>
<th>Associate in Science Program</th>
<th>Bachelor in Science Program</th>
</tr>
</thead>
<tbody>
<tr>
<td>HCAS-NUR 1004 Fundamentals of Nursing Practice</td>
<td>HCAS-NUR 1150 Math &amp; Pharmacology for Nurses</td>
<td>HCAS-NUR 1150 Math &amp; Pharmacology for Nurses</td>
</tr>
<tr>
<td>HCAS-NUR 1006 Pharmacology &amp; Medication Administration</td>
<td>HCAS-NUR 1080 Fundamentals of Nursing</td>
<td>HCAS-NUR 3040 Nursing Care of Adults I &amp; HCAS-NUR 3060 Nursing Care of Adults II (Combined as one test)</td>
</tr>
<tr>
<td>HCAS-NUR 1010 Medical-Surgical Nursing Concepts</td>
<td>HCAS-NUR 2010 Basic Medical-Surgical Nursing, HCAS-NUR 2040 Complex Medical-Surgical Nursing, &amp; HCAS-NUR 4220 Advanced Medical Surgical Nursing (Combined as one test)</td>
<td>HCAS-NUR 3052 Foundations of Nursing I: Basic Skills &amp; HCAS-NUR 3054 Foundations of Nursing II (Combined as one test)</td>
</tr>
<tr>
<td>HCAS-NUR 1020 Pediatric Nursing &amp; HCAS-NUR 1030 Maternal Child Health Nursing (Combined as one test)</td>
<td>HCAS-NUR 2020 Pediatric Nursing</td>
<td>HCAS-NUR 2050 Mental Health Nursing</td>
</tr>
<tr>
<td>Course Code</td>
<td>Course Title</td>
<td>Course Code</td>
</tr>
<tr>
<td>---------------------</td>
<td>--------------------------------------------------</td>
<td>---------------------</td>
</tr>
<tr>
<td>HCAS-NUR 1050</td>
<td>Mental Health Concepts</td>
<td>HCAS-NUR 2050</td>
</tr>
<tr>
<td>HCAS-NUR Maternity</td>
<td>Maternity &amp; Newborn Nursing</td>
<td>HCAS-NUR 3063</td>
</tr>
<tr>
<td>&amp; Newborn Nursing</td>
<td></td>
<td>HCAS-NUR 3064</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Exit Examination**

Exit Assessment is used to evaluate a student’s readiness for their NCLEX-RN or NCLEX-PN exams.

**Scheduling Assessments & Evaluations**

All scheduling of assessments and evaluations must go through school email accounts. No exceptions will be made.

The Wonderlic assessment during the admissions process and the HESI EOC Exams are usually pre-scheduled and do not require a request from the student. For all other exams, a request to schedule the test must be submitted to nursing@hcas.edu from your official HCAS school email account. HESI exams are available on specific dates or days of the week. Students will sign an agreement to honor this date and time, which they select from available dates/time. It is the student’s responsibility to be available on the selected day.

A student will only be allowed to reschedule a test date in the case of an unexpected emergency that is documented by a third party (e.g., health care provider, employer). Therefore, it is important for the student to verify his/her availability for the selected date prior to confirming that date with HCAS.

**Office of Finance (Finance Department)**

The Office of Finance, also known as the Finance Department handles all financial matters concerning students. Finance is responsible for billing the students on a monthly basis, accepting payments from students, and resolving any financial questions or concerns that students may have.

**Office of Finance Contact Information**

Below you will find the contact information for the Office of Finance.

**CONTACT:**

Mr. Sebastien Gaspard  
Finance Officer  
*Email: finance@hcas.edu*  
*Telephone: 954-532-9614*
Overview of the Finance Department

Below are some aspects the Finance Department addresses with students.

**Deductible Transfer Credits**

At the start of the admissions process, applicants are provided with a review of their transcript for the courses that are approved and accepted for transfer into the program, including the credited amount of each course. For courses credited, the credited amount is deducted from the total cost of the program based on the current tuition cost of the course.

**Student Contract**

Upon completion of this review, and once all deductions have been applied, the student’s financial contract will be generated by a Finance Representative. The contract will include: the total amount of the program minus credited deductions, the amount of down payment that is required, and the monthly payment amount and due date.

**Enrollment Agreement**

Before a student is enrolled at Hope College of Arts & Sciences they must first come to the Finance Office to sign their Enrollment Agreement, which is a financial contract between the student and the school. This process involves the Director of Finance explaining to the student the program costs broken down between tuition and other expenses.

Students are also made aware of their financial obligations and responsibilities to the school once they become officially enrolled. Should a student become delinquent in their payment to Hope College, it is the Finance Department's responsibility, as per the enrollment agreement to place the student on Financial Hold.

A financial hold will prohibit any student may from attending classes until their financial obligation has been met.

**Payment Plans**

Families may budget the cost of tuition in monthly installment payments. There is no interest charged on balances paid through the payment plan. Another option is to pay in full each semester by check, money order, credit or debit card. Interested families should contact the Finance Office via email at finance@hcas.edu or via telephone at 954-536-9614 for more information.
Financial Assistance

Scholarships

Hope College of Arts & Sciences offers scholarships to students who qualify. The Scholarship Committee will evaluate all applications and determine the awards. Scholarships currently offered are listed:

<table>
<thead>
<tr>
<th>Scholarship</th>
<th>Amount</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Robert St. Brice Scholarship</strong></td>
<td>$500</td>
<td>This scholarship is for students who hold an unencumbered occupational license (e.g. LPN, Respiratory Therapist, EMT) toward their tuition on an annual basis. Four (4) applicants will be chosen to be awarded $500 each.</td>
</tr>
<tr>
<td><strong>Elita Joseph Scholarship</strong></td>
<td>$1,000</td>
<td>This scholarship is offered to students to assist with tuition costs on an annual basis. Two (2) applicants will be chosen to be awarded $1,000 each.</td>
</tr>
</tbody>
</table>

To apply for any of the above scholarships, the following requirements must be met:

- Must be degree seeking
- Demonstrate leadership abilities and commitment to their community
- Exhibit financial need

**Required Documentation for Scholarship Applicants**

- Complete and signed a scholarship application
- Submit a 500-word essay stating their reasons for applying for the scholarship.
- Maintain a 3.0 GPA or greater in all course work.
- Selected students must signed an agreement to complete 40 hours of community service if received full scholarship and students receiving partial scholarships are required to complete 20 hours of community service per quarter.
- Two letters of recommendation.
- Copy of last income tax

**Scholarship Process of Selection**

Students applying for either of the above scholarships is required to apply by the appointed deadline. Once an application is completed and all required documentations are attached, the application will be presented to the Scholarship Committee. The Scholarship Committee will evaluate each applicant, which will include individual before final selection and approvals. Students will be notified in writing of their award and the necessary requirements in order to
receive and maintain their scholarships. **Scholarship applications can be picked up in the Student Services office. Applications must be received by the application deadline in order to qualify. Please remit your packets to:**

Student Services Office  
ATT: Scholarship Committee  
1200 SW 3rd Street Pompano Beach, FL 33069

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**Tuition Payments**

Hope College of Arts & Sciences’ tuition payment is due on the first day of each month. The student is responsible to pay at least the minimum monthly tuition payment set forth in the contract. In the event a payment is not received by the Finance Department on or before the 5th of the month, the student’s account will be assessed a late fee in the amount of $50.00 on the 6th of the month. Late fees will continue to accrue until the student’s account is in good standing.

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**Program Advancement**

Prior to any student advancing to the final course of the program, the student is required to meet 90% of the contracted financial amount. In the event that the student’s account does not reflect 90% satisfaction, the student will not be eligible to enroll in the course for completion of the program.

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**Cancellation and Refund Policy**

In the event a student’s enrollment is terminated or cancelled for any reason, all refunds will be made according to the following refund schedule:

1. Cancellation may be made in person, by electronic mail, by certified mail, or by termination.

2. All monies will be refunded if the school does not accept the applicant or if the student cancels within three business days after signing the enrollment agreement and making the initial payment.

3. Cancellation after the third business day but before the start of the first class will result in a refund of all monies except the registration fee in the amount of $150.00.

4. Cancellation after the attendance has begun, but prior to 40% completion of the program, will result in a pro rata refund computed on the number of hours completed to the total program hours.

5. Cancellation after completing 40% of the program will result in no refund.

6. Termination date: when calculating the refund due to a student, the last date of actual attendance by the student is used in the calculation unless earlier written notice was received.
7. Dismissal/termination for misconduct or any other reason outlined herein will result in no refund.

8. Refunds will be made within 30 days of termination of the student’s enrollment or receipt of a cancellation notice from the student.

### Withdrawal from individual courses: refund policy

**During add/drop period**
Students who drop individual courses during the drop/add period specified in the Academic Calendar and below will receive a total refund for the tuition and fees for the course. This will be during the first week of class.

**After add/drop period**
Students who drop individual courses after the drop/add period specified in the Academic Calendar and in the graph below will receive a refund for the tuition and fees for the courses as specified below.

**Procedure**
To drop an individual course or courses but remain enrolled in the College, students must obtain a withdrawal of course(s) form from the Office of the Registrar, complete it and file it with the Office of the Registrar and Financial Department.

### Withdrawal from the college: refund policy
Students who register but do not attend classes or who withdraw from the College for any reason after attending classes will receiver fund or credit according to the graph below.

**Procedure**
Students withdrawing from the College must do so officially by obtaining a withdrawal form from the Office Student Services and Academic Affairs and by making the following arrangements:

- Take the Withdrawal form to their Academic Coordinator or Director for his/her signature.
- Request a Certificate of Compliance from the Library to make sure there are no pending overdue book charges, etc.
- Go to the Academic Coordinator or Director to amend the records accordingly as per the Withdrawal Form.
- Take the Withdrawal Form and the Certificate of Compliance to the Office of the Registrar.
- File a Refund Petition with the Office of the Registrar and Financial Department. The effective date of withdrawal will be the date on which the notice is received by the Registrar.

Tuition and fees will be refunded

<table>
<thead>
<tr>
<th>Student Withdrawal–Fall/Spring/Summer</th>
<th>Percentage of Refund of full Semester Charge</th>
</tr>
</thead>
<tbody>
<tr>
<td>During drop/add-first week of class</td>
<td>100%</td>
</tr>
<tr>
<td>Period</td>
<td>Percentage</td>
</tr>
<tr>
<td>-------------------------------</td>
<td>------------</td>
</tr>
<tr>
<td>Weeks 2 and 3 of the semester</td>
<td>60%</td>
</tr>
<tr>
<td>Week 4 of the semester</td>
<td>40%</td>
</tr>
<tr>
<td>Week 5 of the semester</td>
<td>20%</td>
</tr>
<tr>
<td>Week 6 of the semester and after</td>
<td>No Refund</td>
</tr>
</tbody>
</table>

For purposes of determining the percentage of refund, the first week of classes will be considered the start of the semester. All refunds here under shall be made by the College within thirty (30) days of the date that the College determines that the student is eligible for a refund. Student must claim refunds within one calendar year.

- **Termination Date**: The termination date for refund computation purposes is the last date of actual attendance by the student unless earlier written notice is received.
- **Refunds** will be made within 30 days of termination or receipt of Cancellation notice.

If a student reapplies within one academic school year, the student will not have to pay the application fee. However, all other fees will apply.

- If a student makes any payment in the form of a check and the check is returned to us by our Banking Institution as “Insufficient Funds”, there will be a fee of $50.00 in addition to the amount of the Check.
- There will be a late fee penalty of $50.00, when tuition payments are not paid on the due date.
- If a student fails a course, he or she must re take the failed course, before be ineligible to continue to the next designated class. The cost of a course retake will be 100% of the full course cost. The grade is recorded permanently on the student’s academic record. Both grades will appear on the academic transcripts.
Office of Financial Aid

The Office of Financial Aid is a student-centered division of HCAS which consistently strives to provide our diverse population of students with financial resources through quality service.

Office of Financial Aid Contact Information

CONTACT:  
Ms. Robertina Richard  
Director of Financial Aid  
Email: financialaid@hcas.edu  
Telephone: 954-532-9614

ADDRESS:  
Office of Financial Aid  
Hope College of Arts & Sciences  
1200 SW 3rd Street  
Pompano Beach, FL 33069

HOURS OF OPERATION  
Monday – Friday  
Time: 9:00a.m.-5:00p.m.  
Or By Appointments

Overview of the Office of Financial Aid

Hope College of Arts & Sciences (HCAS) participates in Federal and State financial aid programs. The college also offers a number of institutional grants & scholarships to eligible applicants. The Office of Financial Aid monitors, implements and coordinates all financial aid programs provided by the US Department of Education, states & Hope College of Arts & Sciences College. For state financial aid programs, the Office of Financial Aid (OFA) encourages students and parents to contact their home state’s higher education office for more information.

Mission of the Office of Financial Aid

It is the mission of the Financial Office to provide the financial resources for students to attend Hope College of Arts & Sciences, and in doing so exhibit the highest level of quality and proficiency in the service we offer. This mission adheres to and supports Hope College of Arts & Science’s mission of preparing qualified entry-level and professional nurses to work in diverse healthcare settings. Partnerships with members of the southeast Florida healthcare community are essential to the mission’s success. The programs accomplish their mission by providing a challenging education that prepares students to think logically, critically, and analytically in order to problem-solve effectively and make sound clinical decisions; communicate effectively; and to integrate knowledge, skills, values, and professionalism in the delivery of high-quality health care.
Student Eligibility for Financial Aid

To be eligible for federal financial aid programs, a student must complete a Free Application for Federal Student Aid (FAFSA) at https://fafsa.gov/

Once completed, students must:
1. Be accepted for admission;
2. Be enrolled as a regular student, attending classes in a degree or certificate program;
3. Be a U.S. citizen or eligible non-citizen;
4. Meet the financial aid satisfactory academic progress policy;
5. If you are male; be registered with the Selective Service
   a. To register or verify registration (obtain registration number): go to www.sss.gov, male students may also register when completing FAFSA.
6. Not be in default on a student loan or owe a repayment of Title IV federal financial aid funds. (A repayment occurs if the student receives financial aid funds, and then withdraws within the first 60% of the term, officially or unofficially, from the College.
7. Meet specific criteria for a particular financial aid program.

Federal Aid Offered

HCAS offers various federal aid:

1. Federal Pell Grant Program
2. Federal Supplemental Educational Opportunity Grant (FSEOG) Program
3. William D. Form Federal Direct Loan Program (unsubsidized)
4. William D. Form Federal Direct Loan Program (subsidized)
5. Federal Direct PLUS Loan Program (Parent Loans)

In addition to the programs cited above, students should explore private sources of financial assistance. HCAS will certify a private student if requested to do so by a student and/or lender. Private loans will be disbursed in equal disbursements throughout the academic year.

Types of Financial Aid

Following is a list of aid programs in Hope College of Arts & Sciences participates and a brief explanation of each. Hope College of Arts & Sciences participates in federal and state financial aid programs. Hope College of Arts & Sciences also offers a limited number of institutional grants and scholarships for students who meet specific award criteria. Please note: Not all students will be eligible for all aid programs.

Eligibility for Federal aid is restricted to U.S. citizens or eligible non-citizens with a valid Social Security Number. Applicants must have a high school diploma or a General Education Development (GED) Certificate, or have met other approved state standards for completing high school. Enrollment in an eligible program as a regular student seeking a degree or certificate is required and male students between the ages of 18-25 must register (or have registered) with the U.S. Selective Service. All applicants must have a valid FAFSA to be eligible for any federal aid.
If the student does not use his/her grant to pay tuition and books, the balance will be forwarded no later than 14 calendar days after a balance occurs on the student's account. Should the necessary financial aid forms not be submitted to the Financial Assistance Office by the 14th day, an electronic funds transfer to Higher One will be forwarded to the student after any remaining tuition and fees have been subtracted from the student's award.

**Federal Pell Grant Program**

The eligibility for a Federal Pell Grant is determined by the Federal Department of Education. The Department documents the student eligibility by the Expected Family Contribution (EFC) number reported on the Student Aid Report (SAR). The Pell Grant is adjusted according to the student's enrollment status (full-time, three-quarter time, half-time or less than half-time). Grants, such as the Pell Grant, do not have to be repaid.

HCAS has modular summer terms that when combined comprise our summer term of 12 weeks (as a term-based school, we may count each week that a day of instruction occurs as a week toward our term length). A student's summer award is calculated by using the same formula used to calculate the payment for the fall, winter, and spring terms.

If the student does not use his/her entire grant to pay tuition and books, the balance will be forwarded no later than 14 days after a balance occurs on his/her account. Should the necessary financial aid forms not be submitted to the Office of Financial Aid by the 14th day, an electronic funds transfer will be issued to the student after any remaining tuition and fees have been subtracted from the student's award.

A student's Pell award will be recalculated only when there is a change in enrollment status up to the end of the 100% refund period. HCAS utilizes one Pell calculation/census date per term. Change in student enrollment levels that occur following the census date (for a student enrolled as of the calculation date) will not have an effect on the student’s Pell grant. An exception to this policy would be noted when a student does not begin attendance in a scheduled course.

**Federal Supplemental Educational Opportunity Grant (FSEOG) Program**

To be eligible for an FSEOG award at HCAS, a student must:

- Not have earned a baccalaureate degree.
- Have applied for Federal aid and have been determined eligible for a Federal Pell Grant with expected family contribution (EFC) of 0.
- Have an enrollment status of at least half-time.
- Awards are made by order of file completion.

**Federal Direct Loans**

Hope College of Arts & Sciences adheres to "Scheduled Academic Year "regulations in administering student loans. Regulations require that Direct Loan/PLUS fees be included in a student's cost of attendance for loans. HCAS’ policy is to calculate the loan fee (if applicable) at
the time of loan certification and add the cost to the borrower’s student budget. The following steps outline the Direct student loan process at HCAS:

1. Students must file a FAFSA, and have been marked “File Complete” on the STARS system. Results of this need analysis must be received by the college before a loan application can be filed.

2. Students must complete the Master Promissory Note (MPN), Institutional Loan Adjustment Request form, and Entrance Counseling electronically through the www.studentloans.gov website.

3. OFA staff system determines the cost of attendance, expected family contribution, enrollment status, and satisfactory academic progress standards on whether or not the student is eligible for a Direct Stafford Loan and what amount they can borrow.

4. OFA Advisors enters the loan information on the STARS system which is transmitted electronically to COD.

5. Loan funds will be disbursed as per the request of the Director of Financial Aid. Students who are borrowing for the first time through the Direct Stafford loan program must wait 30 days after the beginning of their loan period prior to receiving a loan disbursement.

6. Prior to disbursement of the Direct Loan funds, the normal processes will be performed by the OFA to verify student eligibility. Once verified, the funds are applied to the eligible student account and an email is sent to students notifying them of loan disbursements.

7. Credit balance funds that are available after paying any student account charges for the current term will be sent electronically to students according to federal regulation.

8. Students who are not making satisfactory progress or have withdrawn from classes prior to the loan disbursement date will have their loan cancelled.

Within 30 days of graduating, withdrawing, or failing to return to a subsequent semester a student is notified that he/she must complete exit counseling. Students are mailed an exit letter with instructions to complete Exit counseling through an online session via www.studentloans.gov. Each applicable student borrower is notified of exit counseling and it is documented on the STARS system.

Federal Direct PLUS Loan Program (Parent Loans)

The Direct Federal Parent Loan for Undergraduate Students (PLUS) allows credit worthy parents of dependent students to borrow needed funds to cover the cost of education after all funds received from other sources do not cover the student’s COA. Parents may borrow annually and defer repayment until the student graduates or is registered less than a half-time (less than six [6] credits). When a parent is approved for a Direct PLUS Loan, they must also complete a Master Promissory Note (PMPN) to secure funds and ensure their disbursement.
Required Documentation for Scholarship Applicants

To apply for any of the above scholarships, the following requirements must be met:

- Must be degree seeking
- Demonstrate leadership abilities and commitment to their community
- Exhibit financial need

**Robert St. Brice Scholarship**

- Description: This scholarship is for students who hold an unencumbered occupational license (e.g. LPN, Respiratory Therapist, EMT) toward their tuition on an annual basis. Four (4) applicants will be chosen to be awarded $500 each.

**Elita Joseph Scholarship**

- Description: This scholarship is offered to students to assist with tuition costs on an annual basis. Two (2) applicants will be chosen to be awarded $1,000 each.

To learn more or to apply: www.StudentLoans.gov

**When submitting a PMPN for a Direct Parent PLUS Loan, parents must sign in using their information (their social security number, date of birth, first two letters of their last name, and their FAFSA PIN number).**

Institutional Aid

Hope College of Arts & Sciences offers scholarships to students who qualify. The Scholarship Committee will evaluate all applications and determine the awards. Scholarships currently offered are listed:

<table>
<thead>
<tr>
<th>Scholarship</th>
<th>Amount</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Robert St. Brice Scholarship</td>
<td>$500</td>
<td>This scholarship is for students who hold an unencumbered occupational license (e.g. LPN, Respiratory Therapist, EMT) toward their tuition on an annual basis. Four (4) applicants will be chosen to be awarded $500 each.</td>
</tr>
<tr>
<td>Elita Joseph Scholarship</td>
<td>$1,000</td>
<td>This scholarship is offered to students to assist with tuition costs on an annual basis. Two (2) applicants will be chosen to be awarded $1,000 each.</td>
</tr>
</tbody>
</table>

A notice will be sent to the parents when the loan funds are received by Hope College of Arts & Sciences College. This notice will list any obligations the parent must meet before the funds can be credited to the student’s account. All refunds due a parent from the PLUS will be mailed to the borrowing parent in the form of a paper check after the monies have been disbursed to the student’s account in the Hope College of Arts & Sciences Finance (Business) Office. The Finance Office does an audit of the student’s account to determine the amount of the refund.

Dependent students whose parents are denied a PLUS Loan are eligible to receive additional Unsubsidized Direct Stafford loan funds. Check for current interest rates.

**To apply for any of the above scholarships, the following requirements must be met:**

- Complete and signed a scholarship application
- Submit a 500-word essay stating their reasons for applying for the scholarship.
- Maintain a 3.0 GPA or greater in all course work.
- Selected students must sign an agreement to complete 40 hours of community service if received full scholarship and students receiving partial scholarships are required to complete 20 hours of community service per quarter.
- Two letters of recommendation.
- Copy of last income tax

**Scholarship Process of Selection**

Students applying for either of the above scholarships is required to apply by the appointed deadline. Once an application is completed and all required documentations are attached, the application will be presented to the Scholarship Committee. The Scholarship Committee will evaluate each applicant, which will include individual before final selection and approvals. Students will be notified in writing of their award and the necessary requirements in order to receive and maintain their scholarships. **Scholarship applications can be picked up in the Student Services office. Applications must be received by the application deadline in order to qualify.** Please remit your packets to:

Student Services Office  
ATT: Scholarship Committee  
1200 SW 3rd Street Pompano Beach, FL 33069

**Alternative Loans**

An Alternative Loan, also referred to as a private loan, is a viable source of funding that help students meet college costs. These loans are offered by banks and other lending institutions to credit worthy applicants. Most alternative loans are borrowed in the student’s name, but some students may only be eligible with a credit worthy co-signer.

**Professional Judgment**

Hope College of Arts & Sciences financial aid award packages are based upon the federally defined calculation of financial need. Hope College of Arts & Sciences has an appeal process in place to allow for a possible recalculation of financial need based on special or unusual circumstances. These circumstances could include your family’s loss of income, unemployment, unusual medical expenses, tuition expenses, or other difficult situations. Not all changes in circumstance will result in an adjustment to financial aid eligibility. The determination of the FA office is final.

**Appeal Process Termination of Aid**

**Extenuating/Special Circumstances**
The following may be considered as extenuating/special circumstances under the terms of DOE mandate:

1. Improved performance (e.g., your GPA significantly improved during the first two years).

2. Change of major (i.e., if you realize after a semester of study that your talents lay elsewhere, and you do better in your new course of study).

3. Allowance for one bad semester (e.g., you have three semesters of 2.00 GPA and you subsequently get a 1.0 in one semester for reasons other than illness, etc.).

4. Other unusual circumstances that are documented by the Student Financial Aid Office or other administrator(s) (i.e., Academic Dean, Dean of Students, professors, etc.).

### Awards and Funds

As stated in *Funding Education beyond High School: the Guide to Federal Student Aid* published by the United States Department of Education (DOE), all financial aid awards are based on the total Cost of Attendance (COA) of the college. COA is the total amount it will cost a student to attend school. It is determined using rules established by the federal law. The COA includes tuition and fees; room and board (on or off campus); with allowances for books, supplies, transportation, loan fees, personal expenses and dependent care, if applicable. A student’s financial aid package cannot exceed the total COA.

For academic purposes, **undergraduate full-time status is at least 12 credit hours half-time status is 6 credit hours.** Generally, an undergraduate student is awarded based on the assumption that they are full time unless informed otherwise. Students are encouraged to discuss award amounts if necessary with the OFA so they know their eligibility limits per semester and academic year, especially if summer funding will be needed. Students have the option of accepting or declining any portion of their awards. When the financial aid the student has been awarded has been accepted, the student has given his/her permission for accepted awards to be disbursed and credited to the student’s account at Hope College of Arts & Sciences College.

Financial aid programs, rules, and regulations are subject to change. Federal funds are conditional upon congressional appropriations. The Office of Financial Aid reserves the right and is sometimes required to adjust or cancel awards because of changes in financial or academic status, change of academic programs, or other extenuating circumstances. Each Award is contingent on the receipt of funds by the college. Students must regularly attend classes to receive financial aid.

Students should always notify the Office of Financial Aid if any awards such as scholarships, assistantships, or other types of assistance are not listed on the award letter. These funds must be counted as a funding resource toward the cost of attendance. When a student receives funds after being notified of or receiving the original financial aid award, adjustments to the original financial aid award may be required. Budgets may be adjusted based on individual need i.e. (Study Abroad programs offering course credits). Federal regulations require the college to prevent over awarding a student’s financial aid need and/or cost of attendance.

### Verification
Students are selected for verification by the Federal Student Aid Central Processing System (CPS). Institutions must verify the information submitted on the (FAFSA) by the student, student and parent/s, or student and spouse before an official award can be offered.

Students who are selected for verification will be sent a Missing Information Packet including a Verification Worksheet (to be completed and signed by both the student and at least one parent for a dependent student or just the student if independent (a spouse’s signature is optional), a copy of the student’s and parent’s or spouse’s IRS Tax Transcript. Other documentation may be requested for clarification.

Based on the verification information, if corrections are required the OFA will submit the corrections to CPS. The student will receive a Revised Student Aid Report (SAR). Delays in response or submission of verification documentation will delay the offer of a student’s award package.

**It is very important to respond promptly to all OFA documentation requests for verification due to the limitation of some Federal funding.**

**Outline for the New Student Award Process**

1. Student is accepted by Hope College of Arts & Sciences Admissions Office
2. Student completes the Free Application for Federal Student Aid (FAFSA) at www.fafsa.gov
   a. Uses Hope College of Arts & Sciences School Code **XXXX** in part 6 of the FAFSA
   b. Should be done whether student is filing the FAFSA for the first time or is updating an earlier form
3. Student receives a Inst Student Aid Report (ISAR) via email in 3-4 business days
4. Office of Financial Aid (OFA) receives a ISAR in 3-4 business days and reviews the student’s aid eligibility
5. Once reviewed, there can be 2 possible results:
   a. The FAFSA is valid and has not been selected for verification: the student is ready to package
      i. Once packaged the FAO send out an award packet listing all aid for which the student is eligible
   b. The FAFSA is invalid, incomplete or selected for verification
      i. A missing information packet or letter is sent explaining what is required
      ii. Once the FAO receives there quested documentation, corrections will be sent to the Department of Education (DOE).
      iii. Student and school receive an updated Inst Student Aid Report (ISAR) via email in 3-4 business days. The student is now ready to
package & the FAO send out an award packet listing all aid for which the student is eligible.

6. The student & family will receive copies of their award package. The others will be place in students file.

7. FAO sends instructions to complete a Direct Stafford Loan form(MPN)& Entrance Loan Counseling (ELC) at www.studentloan.gov
   a. If the student declined the Direct Loan, this step will not happen

8. At this point, the student and family must determine how to pay any outstanding balance for the academic year
   a. The options include a Direct Parent PLUS Loan (PLUS); an Alternative Loan; a Payment Plan or to pay the school out-of-pocket
      i. Parent applies for the PLUS at www.studentloan.gov, if approved the FAO will certify the loan; if not the family will need to make other arrangements
      ii. The student applies for an Alternative Loan at a local bank, credit union or anywhere else approved the FAO will certify the loan; if denied the student may try again using a co-signer or the family will need to make other arrangements
      iii. The Payment Plan and/or out-of-pocket options are handled through the Finance Office Business Office.

Returning Student Award Process

1. Student completes a Renewal Free Application for Federal Student Aid (FAFSA) at www.fafsa.gov
   a. Use Hope College of Arts & Sciences School Code 042517 in part 6 of the FAFSA

2. Student & Financial Aid Office (FAO) receive a (ISAR) via email in 3-4 business days
   a. FAO reviews the student’s aid eligibility

3. Once reviewed there can be 2 possible results
   a. The FAFSA is valid & has not been selected for verification; the student is ready to package
      i. After Spring Semester grades have been submitted to the Registrar’s Office (@ early May) the FAO sends out an award letter listing all aid for which the student is eligible
   b. The FAFSA is invalid, in complete or selected for verification
      i. A missing information packet or letter is sent explaining what is required
      ii. Once the FAO receives there quested documentation, corrections will be
sent to the Department of Education (DOE).

iii. Student & FAO receive an updated (ISAR) via email in 3-4 business days. The student is now ready to package. After Spring Semester grades have been submitted to the Registrar’s Office (early May), the FAO send out an award letter listing all aid for which the student is eligible

4. The student & family will receive copy of their award package, to the FAO the other for their records

5. Award Student Based On: Original Matrix (year student was admitted): SAP–If On Warning; packaged for 1-semester: Order of Eligibility; 1 PELL; 2-Institutional Aid (Merit & Need Based Grant); 3 – Direct Loan Stafford-Sub/Unsub;

6. At this point the student & family must determine how to pay any outstanding balance for the academic year
   a. The options include a Direct Parent PLUS Loan (PLUS); an Alternative Loan; a Payment Plan or to pay the school out-of-pocket
      i. Parent applies for the PLUS at www.studentloan.gov, if approved the
      ii. FAO will certify the loan; if not the family will need to make other arrangements
      iii. The student applies for an Alternative Loan at www.elmselect.com, if approved the FAO will certify the loan; if denied the student may try again using a co-signer or the family will need to make other arrangements
      iv. The Payment Plan/or out-of-pocket options are handled through the Finance Office

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**Return of Title IV Policy**

When a student is officially or unofficially withdrawn from the College, and the student’s last day of attendance occurs before completing more than 60% of the semester, federal regulations require the College to recalculate financial aid eligibility. The funds must be returned to the following sources in a specific order until the total amount of the school’s responsibility has been satisfied. The order is:

1. Unsubsidized Direct Stafford Loans
2. Subsidized Direct Stafford Loans
3. Perkins Loans
4. Direct PLUS Loans
5. Federal Pell Grants
6. FSEOG
7. Other Title IV Assistance

After receiving notification that a student has withdrawn, the Finance Office will perform the Return of Title IV calculation (R2T4) using the Treatment of Title IV Funds When a Student Withdraws from a Credit-Hour Program Worksheet. The Student Financial Aid Office will then return the appropriate funds as determined by the R2T4 calculations.

Title IV funds must be returned within 30 days of the Date of Determination of a student withdrawal.

**Date of Determination:**

**Official Withdrawals:** The date of determination is the last day of attendance the date of notification of withdrawal by the student, whichever is later.
**Unofficial Withdrawals:** The date of determination is the date that the College became aware that the student has ceased attendance but no later than 14 days after the last day of attendance. If a student begins attendance but does not earn a passing grade in at least one course, the College must assume that a student has unofficially withdrawn. Withdrawal date is the last day of attendance.

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**Policy on Secondary Confirmation FERFA Policy**

The Family Educational Rights and Privacy Act (FERPA) (20 U.S.C. § 1232g; 34 CFR Part 99) is a Federal law that protects the privacy of student education records. The law applies to all schools that receive funds under an applicable program of the U.S. Department of Education.

FERPA gives parents certain rights with respect to their children's education records. These rights transfer to the student when he or she reaches the age of 18 or attends a school beyond the high school level. Students to whom the rights have transferred are "eligible students."

- Parents or eligible students have the right to inspect and review the student's education records maintained by the school. Schools are not required to provide copies of records unless, for reasons such as great distance, it is impossible for parents or eligible students to review the records. Schools may charge a fee for copies.

- Parents or eligible students have the right to request that a school correct records which they believe to be inaccurate or misleading. If the school decides not to amend the record, the parent or eligible student then has the right to a formal hearing. After the hearing, if the school still decides not to amend the record, the parent or eligible student has the right to place a statement with the record setting forth his or her view about the contested information.

- Generally, schools must have written permission from the parent or eligible student in order to release any information from a student's education record. However, FERPA allows schools to disclose those records, without consent, to the following parties or under the following conditions (34 CFR § 99.31):
  - School officials with legitimate educational interest;
  - Other schools to which a student is transferring;
  - Specified officials for audit or evaluation purposes;
  - Appropriate parties in connection with financial aid to a student;
  - Organizations conducting certain studies for or on behalf of the school;
  - Accrediting organizations;
  - To comply with a judicial order or lawfully issued subpoena;
  - Appropriate officials in cases of health and safety emergencies; and
  - State and local authorities, within a juvenile justice system, pursuant to specific State law.

Schools may disclose, without consent, "directory" information such as a student's name, address, telephone number, date and place of birth, honors and awards, and dates of attendance. However, schools must tell parents and eligible students about directory information and allow parents and eligible students a reasonable amount of time to request that the school not disclose directory information about them. Schools must notify parents and eligible students annually of their rights under FERPA. The actual means of notification (special letter, inclusion in a PTA bulletin, student handbook, or newspaper article) is left to the discretion of each school.

For additional information, you may call 1-800-USA-LEARN (1-800-872-5327) (voice). Individuals who
Repeat Courses - Limited Eligibility for Title IV Funding

New regulations effective 07/01/11 prohibit a student from receiving Title IV funding for more than one graded repeat attempt of a course which has previously been completed with a non-failing grade. Only one additional graded attempt of a course which has been previously completed with a non-failing grade will be considered eligible for Title IV funding. Any attempts in excess of the one additional graded attempt allowed by regulations will be viewed as ineligible for Title IV funding. Exceptions may be made for cases where the student’s program requires enrollment in same course on a continuing basis over several semesters, with each attempt having significantly different course content.
Office of the Registrar

This office assists with the processing of student applications and maintains the academic record of each student from the acceptance in a program through graduation. The Office distributes course schedules, processes course adds, drops, and withdrawals, maintains grade records, fulfills transcript requests, processes changes of address, and provides information and assistance for international students regarding the maintenance of non-immigrant (F-1) (M-1) student status. After graduation, the student’s records are kept on file and students may continue to request transcripts as needed.

Office of the Register Service Contact Information

Below you will find the contact information for the Office of Student Services.

**CONTACT:**
Office of the Registrar  
Email: registrar@hcas.us  
Telephone: 954-532-9614

**ADDRESS:**
Office of the Registrar  
Hope College of Arts & Sciences  
1200 SW 3rd Street  
Pompano Beach, FL 33069

**HOURS OF OPERATION**
Monday – Friday  
Time: 9:30a.m.-5:00p.m.  
Or By Appointments

Withdrawal Policy

Student may officially withdraw from school by notifying the Office of the Registrar in writing or in person. The withdrawal date will be the student’s last date of attendance. The cancellation and refund policies outlined in the academic catalog shall apply in the event that a student withdraws, is suspended or is terminated from school. Students who wish to withdraw from a program after enrollment must submit a written request to the Academic Department. Students, who withdraw without permission or after the final withdrawal date as indicated in the academic calendar, will receive a failing grade in each course dropped.

Leave of Absence

If a student wants to withdraw or delay his/her education for one or more terms, he/she should submit a written request for a leave of absence to the Academic Department for approval. Students must complete the Leave of Absence form, proceed to the Academic Department for approval, and submit the completed form to the Registrar for processing.
Criteria for Program Dismissal

The school may dismiss students from the program for any of the following reasons:
1. Unsatisfactory academic performance
2. Unsatisfactory clinical performance
3. Unsatisfactory behavior
4. Academic dishonesty
5. Breach of ethics.

The instructor and the program director will make a recommendation for dismissal collaboratively.

Transcripts

Official transcript may be requested by completing an Official Transcript Request Form. Upon completion of program and all financial obligations, students will receive a complimentary official transcript with their diploma. Any additional transcripts will be issued for a fee of $20 per transcript.

- Regular transcript requests are processed in 7-10 business days
- In accordance with the Federal Educational Rights and Privacy Act of 1974, a signature is required to release any information, including official transcripts
- A separate request is required for each transcript requested
- Transcripts are not issued until all financial obligations are met
- Only Hope College of Arts & Sciences’ transcripts will be issued; transcripts from other schools must be requested from the original source
- Transcripts will not be released to a second party without written permission from the student and photo identification.
Ready to Take the Board Examinations

Below you will find the process that you must follow:

<table>
<thead>
<tr>
<th>Process to Have Your Application Submitted to the Florida Board of Nursing</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Step 1</strong></td>
</tr>
<tr>
<td><strong>Step 2</strong></td>
</tr>
<tr>
<td><strong>Step 3</strong></td>
</tr>
<tr>
<td><strong>Step 4</strong></td>
</tr>
</tbody>
</table>

It is our sincere desire to assist all of our students in becoming professional licensed nurses. With this goal, we are putting you on the path to success. At every stage of your education at Hope College of Arts & Sciences you will know where your strengths and weaknesses are and will be able to build on them. If you have any questions or concerns, please contact studentservices@hcas.edu.

Testing Procedures

For all HCAS examinations students are expected to adhere to the following:

- You must have headphones to take the test
- Students are not allowed to bring purses, cell phones, tablets, pagers, or other electronic devices inside the testing room. If you have these items, they may be stored in a cabinet at the front desk by the receptionist. (We are not responsible for your personal belongings)
- Friends, relatives, or children are not allowed to wait for you or contact you while you are taking your test.
- Occasionally, technical problems may require rescheduling of your exam. If circumstances arise causing you to wait more than 30 minutes after your scheduled appointment time or a restart delay last longer than 30 minutes, you will be given the choice of continuing to wait or rescheduling your appointment without an additional fee.
Students who violate these procedures will not be allowed to test and will have to reschedule and pay for another test.

**HCAS Assessment & Examinations**

All classes including Nursing Clinicals, Community Nursing and Nursing Leadership & Practicum must be completed before the scheduling Exit Exam. You must also receive clearance from the finance department.

**Criteria for Graduation**

- All course requirements must be completed with a minimum grade of “C” (77%).

- The Comprehensive Final Exam will be administered at the end of NUR 4370 Practicum and Nursing Leadership and Management. The minimum passing score is 77%. If the student does not achieve the minimum passing score, the student will remediate and retake the exam. In the event that the student does not score the minimum passing score on the second attempt, the student will be required to complete a Florida Board of Nursing approved remediation course. In addition, the student’s final grade in NUR 4370 will reflect an “I” grade.

  Upon completion of the approved remediation course, the student may submit the documentation stating successful completion. The student must pay the cost of retesting to retake the exam a third time. If the student does not achieve the minimum passing score on the third attempt, the grade of “I” will be changed to “F” and the student will be required to repeat NUR 4370. A personal remediation plan will be developed for the student during the wait period for the next available NUR 4370 course to begin.

- The Comprehensive Exit Exam will be administered following the completion of the Comprehensive Final Exam. The minimum passing score is 77%. The student has one attempt to successfully pass this exam. In the event that the student does not score the minimum passing score on the attempt, the student will be required to complete a Florida Board of Nursing approved remediation course.

- The student’s program status is considered incomplete until both the Comprehensive Final and Comprehensive Exit Exams have been successfully completed.

- Prior to the student signing up for the Comprehensive Final Exam, he/she must have satisfied all financial obligations.

- At the time of the nursing pinning ceremony and graduation, if the student has not successfully completed the exams, but has completed all of the program and clinical requirements, he/she may attend the ceremony and graduation.

- Students are required to take and pass the NCLEX examination within 3-6 months of graduation.
• To ensure that our students will be well prepared to successfully pass the NCLEX examination, HCAS is requiring past and current students who have completed their nursing program of study and have not taken the NCLEX within 6 months, to take a preparatory course from ATI Nursing Education before HCAS submits, their application to Florida Board of Nursing to sit for the NCLEX examination. In addition, current students who have not taken courses in more than 6 months are required to successfully complete the ATI Educational program.

### Progression Requirements

Progression through the nursing programs requires:

1. Cumulative GPA minimum grade of “C” (77%) in all courses required in the curriculum
2. Fulfillment of all course prerequisites and co-requisites
3. Satisfactory level of mental and physical health including current immunizations
4. Hepatitis B vaccinations, yearly TB testing, and ability to meet Medical Requirements set forth by Admissions
5. Current CPR certification for healthcare providers
6. Minimum score of 90% on a dosage calculation examination in each nursing class prior to completion of clinical rotations
7. Satisfactory urine drug screen and criminal background check.

Students who do not meet progression requirements must withdraw from the college program and apply for readmission.

### Readmission Requirements

Students who interrupt the specified progression through the program of study must apply for readmission to the program. Readmission requires:

1. Completion of “Request to Re-enter” form,
2. Space availability in the nursing program,
3. Academic eligibility:
   a. 2.0 cumulative grade point average;
   b. No more than three failing grade (less than or equal to 76%) in a nursing course (whether the course is the repeated course or a different course). If a student has been dismissed from clinical and/or the nursing program for unethical, immoral, illegal, or unsafe clinical practice, readmission will be determined on an individual basis;
   c. Successful completion of a nursing course with a clinical component within the past 12 months;
   d. No longer than 36 months lapse from initial admission term to date of graduation.
4. Completion of a learning contract which will require:
a. Minimum passing score of 90% on a drug calculation exam; the student is allowed one attempt;

b. Successful demonstration of practicum skills from all previous courses that were completed successfully by the student during a clinical check-off session;

5. Ability to meet and comply with the standards and policies in the current Institutional Handbook, including the ability to meet the core performance standards and physical requirements;

6. Completion of a urine drug screen (10-panel) and a Florida Department of Law Enforcement (FDLE) background check at the cost of the student.

General College Information and Policies

Hope College of Arts & Sciences reserves the right to establish and modify the scheduled hours of class meetings or business office hours.

Change of Name or Address

Any change of name or address should be reported to the Office of the Registrar as soon as possible. Address changes include the following:

- Local address
- Home address
- Email address
- Telephone number

If the student’s name change is based on a marriage or divorce, the change request must be accompanied by legal documentation that provides authorization of such change (e.g., Social Security card that reflects the new name).

Bulletin Boards

Bulletin boards serve the purpose of providing the most current up-to-date information to students. Bulletin boards are the property of the College. If a student wishes to post a notice on the bulletin boards, the student must submit the notice to the Assistant Campus Director for approval. Faculty members have office hours posted on the bulletin board. Students should interact with faculty members during these posted times and utilize the proper channels to schedule appointments as needed.

Facilities

The College provides designated areas for students to eat and drink. Eating and drinking are prohibited in all labs and classrooms.
Transportation

Students are responsible for providing their own mode of transportation. In the event students should carpool to class meetings or clinical rotations, and one student in the carpool is required to leave early, regardless of the reason, the other students in the carpool are required to complete class or clinical as scheduled.

Professional Appearance and Uniform Guidelines

Students are required to be in uniform at all times during theory class meetings or clinical activities. Uniform appearance is expected to be neat and professional at all times. The appearance of nursing students must conform to the highest standards of cleanliness, neatness, good taste, and safety. Adherence to these standards is essential. At any time a student does not meet the standards set forth, the student may be dismissed until the standards are met. Specific information regarding the uniform and grooming guidelines is available in the Student Handbook under the Student Code of Conduct section.

Smoking

Hope College of Arts & Sciences is committed to providing a safe and healthy working and learning environment for students, faculty, and staff on its campus; therefore, it hereby adopts a smoke-free policy which includes prohibition of the use of cigarettes, e-cigarettes, cigars, pipes, and hookah pipes.

Textbooks

Students are required to purchase their own textbooks. The Library keeps on hand reference materials that are available to facilitate the educational experience.

School Equipment and Property

The College provides students with essential resources and tools to facilitate their academic experience. Equipment and property may not be removed from the building at any time. Students may use the equipment during scheduled lab periods or open lab hours under the supervision of a faculty member.

Sexual Harassment

Hope College of Arts & Sciences is committed to maintaining an environment free of discrimination or forms of harassment that unreasonably interfere with security, well being, or academic experience of any member of the community. Sexual harassment on campus or in other school associated settings related to employment or enrollment, is unlawful, as well as unethical, and will not be tolerated. The College will respond promptly to formal complaints of sexual harassment, and, where it is determined that sexual harassment has occurred, will act promptly to eliminate the conduct and impose such corrective action as is necessary, including disciplinary action where appropriate.
Federal and state laws define and prohibit sexual harassment in employment and in the provision of educational services to students. Sexual harassment is defined as unwelcome sexual advances, requests for sexual favors, and other verbal or physical conduct of a sexual nature directed at an employee or student by another when:

a. Submission to such conduct is made, either explicitly or implicitly, a term or condition of academic status, participation in the College’s activities or programs, or affects the measure of a student’s academic performance; or,

b. Submission to or rejection of such conduct is used as the basis for a decision affecting academic status, participation in the College’s activities or programs, or the measure of a student’s academic performance; or,

c. Such conduct has the purpose or effect of unreasonably interfering with academic opportunities, academic performance or creating an intimidating, hostile, or offensive educational environment.

Examples of sexual harassment include, but are not limited to, the following, when they occur with the circumstances as indicated above:

a. Use of gender-based verbal or written language, including electronic communications offensive or degrading to a person of that gender, whether or not content is sexual;

b. Inappropriate display of gender-based pictorial images offensive or degrading to a person of that gender, including but not limited to sexual posters, photographs, cartoons, drawings, or other displays of sexually suggestive objects or pictures;

c. Use of inappropriate gestures or body language of a sexual nature, including leering or staring at another;

d. Unwelcome requests or demands for sexual favors or unwelcome sexual advances;

e. Inappropriate nonconsensual touching of another’s body, including but not limited to, kissing, pinching, groping, fondling, or blocking normal movement.

Sexual harassment is prohibited by Hope College of Arts & Sciences. The College will take appropriate action against any person found to be in violation of this policy.

Note: A person who has sexually harassed another or retaliated against another may also be subject to civil or criminal liability under state and federal law.

### Drug-Free Schools and Workplace

**Statement of Policy**

In compliance with the Drug-Free Workplace Act of 1988 and the Drug-Free Schools and Communities Act Amendments of 1989, Hope College of Arts & Sciences has a longstanding...
commitment to providing a safe, quality-oriented, and productive work environment. Alcohol and drug abuse pose a threat to the health and safety of HCAS staff, our students and to the security of our facilities. For these reasons, HCAS is committed to the elimination of drug and/or alcohol abuse in the workplace and College community. HCAS is committed to maintaining an alcohol and drug free workplace and College community.

The College is also committed to rigorous enforcement of applicable laws and policies and to support those trying to cope with alcohol or drug related problems.

Illegal drug use and alcohol abuse can seriously injure the health of employees, adversely impact the performance of their responsibilities, and endanger the safety and well-being of fellow employees. In addition, illegal drug use and alcohol abuse by our students can lower academic achievement, diminishing student success at HCAS.

Individuals who wish to obtain information on drug and alcohol abuse prevention programs may contact the U.S. Department of Health and Human Services, the Substance Abuse & Mental Health Services Administration’s (SAMHSA) National Clearinghouse for Alcohol & Drug Information (Web site, toll free: 800-729-6686, and TDD toll free: 800-487-4889) or the Hope College of Arts & Sciences Student Services or Business Office at 954-532-9614. Information and referrals to treatment centers in your local community may be obtained by calling the National Institute on Drug Abuse Hotline at 800-662-4357.

For its employees, HCAS has retained the services of Human Resources Associates, an employee assistance provider, that provides awareness, counseling, and rehabilitation referrals related to the abuse of alcohol and drugs.

HCAS will assist and support employees and students who voluntarily seek help for such problems before becoming subject to discipline and/or termination under this or other HCAS policies.

**Drug Abuse Program**

In an effort to provide our students with information on drug abuse, the College has materials published by the National Institute on Drug Abuse and other organizations. Brochures are available in the Student Services office. In addition, information about local resources available to assist in treatment, prevention, and education of drug abuse.

The Pompano Beach campus has information on The Starting Place located in Hollywood, FL (954) 925-2225. The Starting Place website states that "The purpose of The Starting Place is to provide education, rehabilitation and referral to those individuals and families whose lives have been adversely affected by behavior problems frequently as a result of substance abuse." The College also has information on the House of Hope and Stepping Stones, which is dedicated to recovery from alcohol and drug dependency.
Annual Crime Report/Clery Act

HCAS provides the institution’s annual security report via publication. The report is published within the college’s Academic Catalog each year. Notice that this publication has been made available is provided to students and current employees each academic year via direct e-mail.

Substance Abuse

Students seeking admission to the Nursing programs are required to undergo mandatory drug testing as part of the admission process.

- Directions for completing the admission drug test are provided to the student by the admission representative.
- Prospective students who have a drug test positive for non-prescribed drugs will not be admitted to the nursing program.
- Any candidate who declines to be drug tested will not be considered for admission. A student who is taking a prescribed legal drug which could affect his or her performance is responsible for notifying the Dean of Student Services or the Director Nursing and providing the following at the time of drug testing and/or at anytime such drugs are prescribed for the student during the course of the student’s enrollment:
  - Disclosure of prescribed medications supported by prescription documentation.
- Behavioral indicators of prohibited substance use may include, but are not limited to the following:
  - Deterioration in personal grooming or school performance, euphoria, altered judgment, impaired motor coordination, inability to concentrate, memory loss, tremors, confusion, anxiety, delusions, agitation, disorientation, profuse sweating, seizures, slurred speech, emotional mood swings, smell of alcohol on breath or other observable signs of alcohol or substance abuse.
- If a faculty or staff member of the school or clinical site observes any of these symptoms, the faculty or staff member will document them in writing. One or more of the following actions will occur:
  - Immediate blood alcohol level testing and/or urine drug screen testing at the student’s expense.
  - Immediate removal from the clinical site or educational setting pending drug testing results.
  - Immediate suspension from the school pending drug testing results.
  - If any substance abuse test reveals that student is engaging in the illegal use of drugs, is otherwise impaired as a result of engaging in any substance use and is unable to perform one or more essential functions of nursing with or without reasonable accommodation as may be required by law, or poses a direct threat to the health or safety of others, the student will fail the nursing course and be dismissed from the program.
- Students who fail or refuse to take a required drug test will be dismissed from the nursing program.
Hope College offers General Education courses online and on-grounds to provide students with an alternative and convenient mode to complete these courses. General Education courses may be completed 100% on-ground, 100% online via Moodle, or partially on-ground and partially online (hybrid format), at the discretion of the college. Course objectives, content, and assessment are typically the same, regardless of the mode of delivery. No additional fees are required. The list of courses that follow this format can be found in our catalog on page 48 under course description. Hope College of Arts & Sciences is committed to educating students in the field of nursing who will enhance the nursing profession. The college is currently offering courses online for the ASN and BSN programs. As the college gains more experience with offering entire curriculums online, it is expected to expand the online offerings.

In addition to having access to all campus administrative resources (including the library's full text online databases Library Internet Resource Network), online students have 24-hour Help Desk assistance to resolve any connection or technological issues. At HCAS the nursing courses online use the MOODLE as the web-learning management system. Prior to taking their first online course, students must complete a three-hour noncredit online workshop that measures their motivation, discusses the time needed for online learning, introduces them to MOODLE, discusses effective strategies for success online, and describes the hardware and software students are required to have at home.

Learning Management System (LMS) is used for the general education classes; LMS is used for the nursing courses. These LMS systems enable educators to manage course materials and to communicate with students. With MOODLE students can take surveys, quizzes, and tests; send and receive course mail; post messages to thread discussions and chat rooms; and upload assignments using online drop boxes. They can check their progress and grades during a course and can create groups and teams for project or committee work.

The following guidelines are designed for optimum participation in the online, or distance learning, course rooms.

1. Students are directed to learn how to access the online course rooms, which use Moodle in the general education courses. The Administrator provides course information and training.

2. Students are required to follow the course syllabi, which are posted in the Introduction of every course. Online course instruction will follow the syllabi.

3. Attendance is recorded by the time and dates of student log-ins. The course period is five (5) weeks, and the number of hours and credits are reflected on the top of the first page of the syllabi. The following reflects student hours of attendance:

   a. Completion of a test or quiz by the due date that is posted;
   b. Participation in weekly Discussion Boards by the due date posted;
   c. Responding to messages the instructor posts in the Announcement Board;
d. On-campus meeting with faculty directly related to the course and any concerns 
the student is having, including the need for additional tutoring assistance.

4. Course weeks are set as follows:
   a. The course opens at 1:00 a.m. on Monday of each week;
   b. The course week closes at 11:59 p.m. on Sunday of each week.

Online Attendance
In online or e-learning courses, instructors define expected interaction between themselves, 
students, and the class learning management system. Inconsistent interaction and/or inconsistent 
use of the learning management system or course materials, regardless of cause, reduce the 
opportunity for learning. Online or e-learning students who do not participate in classes as 
defined by the course syllabi may be withdrawn for non-attendance. For further details about 
online attendance, refer to each class’s syllabus and to the Distance Learning information in this 
catalog

Grading/Examination Process

Grade Posting
Grades are posted in a designated area and will be listed by the students’ college identification 
numbers. Students enrolled in an online course may view their grades at any time through the 
Moodle. Students’ grades are not available to be viewed by anyone but the student and the 
instructor in the online course room.

Examination
The exam schedule and percentage of a grade must be included in the course syllabus. The exam 
must be given on the scheduled day. If the student is unable to take the exam due to emergency 
or illness, the student must provide written documentation supporting the reason upon return to 
campus. If the student fails the exam, it cannot be retaken.

Course Evaluation
Hope College of Arts & Sciences requires that the students evaluate all courses and faculty. A 
standardized evaluation form will be provided to the students, in an envelope specified for that 
purpose, and a Lead Student assigned to distribute the forms to the class, gather them upon 
completion, place them in the envelope, and return them to the Student Service’s office. An 
attachment for student comments is provided on the form. The faculty member must not be 
present during the evaluation process. Course evaluations must be done on the last day of class.

Grade Reports
Faculty shall complete and submit grade reports to the Program Directors. Final grades may be 
submitted via email to the Program Directors for finalization before being submitted to the
Registrar for input into the College system. Every instructor is to assign grades, which are fair and objective. The grading policy is published in the course syllabus and cannot be changed during the course. Clinical evaluation of students must be placed in students’ files upon completion of the course.

A student may repeat a course in which a grade was previously earned. When a course is repeated, the last grade and credit units earned replace the previous grade and units in computing the student’s GPA. A designation of “Repeat” will be entered for the previous course on the student’s permanent academic record. Final grades are considered permanent and may not be changed except in a case of clerical error, make up of missing student work, or other circumstances as determined by the instructor, subject to the approval of the Director of Education, Director of Nursing, or Administration. A change of grade must be completed no later than one year following the course, and in some cases, extra work and credit units may be required. Change of Grade forms can be obtained from the Registrar’s Office. Students wishing to appeal a specific grade assigned by an instructor may do so under the Student Grievance Procedure.
Hope College of Arts & Sciences utilizes the following grading criteria in general education courses:

<table>
<thead>
<tr>
<th>Letter Grade</th>
<th>Percent Range</th>
<th>Standards</th>
</tr>
</thead>
<tbody>
<tr>
<td>A</td>
<td>90-100%</td>
<td>Excellent</td>
</tr>
<tr>
<td>B</td>
<td>80-89%</td>
<td>Good</td>
</tr>
<tr>
<td>C</td>
<td>75-79%</td>
<td>Fair</td>
</tr>
<tr>
<td>F</td>
<td>≤ 74%</td>
<td>Fail</td>
</tr>
<tr>
<td>I</td>
<td>Incomplete</td>
<td>NA</td>
</tr>
<tr>
<td>W</td>
<td>Withdrawal</td>
<td>NA</td>
</tr>
</tbody>
</table>

Hope College of Arts & Sciences utilizes the following grading criteria in nursing theory courses:

<table>
<thead>
<tr>
<th>Letter Grade</th>
<th>Percent Range</th>
<th>Standards</th>
</tr>
</thead>
<tbody>
<tr>
<td>A</td>
<td>90-100%</td>
<td>Excellent</td>
</tr>
<tr>
<td>B</td>
<td>80-89%</td>
<td>Good</td>
</tr>
<tr>
<td>C</td>
<td>77-79%</td>
<td>Fair</td>
</tr>
<tr>
<td>F</td>
<td>≤ 76%</td>
<td>Fail</td>
</tr>
<tr>
<td>I</td>
<td>Incomplete</td>
<td>NA</td>
</tr>
<tr>
<td>W</td>
<td>Withdrawal</td>
<td>NA</td>
</tr>
</tbody>
</table>

Hope College of Arts & Sciences utilizes the following grading criteria in laboratory and simulation courses:

<table>
<thead>
<tr>
<th>Letter Grade</th>
<th>Standards</th>
</tr>
</thead>
<tbody>
<tr>
<td>P</td>
<td>Pass</td>
</tr>
<tr>
<td>F</td>
<td>Fail</td>
</tr>
</tbody>
</table>

Hope College of Arts & Sciences utilizes the following grading criteria in clinical courses:

<table>
<thead>
<tr>
<th>Letter Grade</th>
<th>Standards</th>
</tr>
</thead>
<tbody>
<tr>
<td>S</td>
<td>Satisfactory</td>
</tr>
</tbody>
</table>
Transfer Credit is coded as (CR), which is given for credit. The Transfer Credit units are not included in the GPA calculations.

Experiential Learning credit is coded as (EC), which is given for credit. The Experiential Learning credit units are not included in the GPA calculations.

No credit is given for the following designations: no credit (NC), withdrawn (W), and incomplete (I). These are not included in the GPA calculations. Students who repeat and pass a course will be given a grade and an “R” to indicate course retake.

<table>
<thead>
<tr>
<th>Code</th>
<th>Definition</th>
</tr>
</thead>
<tbody>
<tr>
<td>CR</td>
<td>Transfer Credit</td>
</tr>
<tr>
<td>EC</td>
<td>Experiential Learning Credit</td>
</tr>
<tr>
<td>NC</td>
<td>No Credit</td>
</tr>
<tr>
<td>W</td>
<td>Withdrawed</td>
</tr>
<tr>
<td>I</td>
<td>Incomplete</td>
</tr>
<tr>
<td>R</td>
<td>Repeated</td>
</tr>
</tbody>
</table>

**Experiential Learning**

HCAS utilizes Experiential Learning to recognize the academic value of what students have learned through experiences prior to attending the college. Experiential Learning may result from work experience, employment-related training, other health care programs such as EMTs, licensed practical nursing, respiratory therapy, and military service. If students have gained HCAS course equivalent knowledge, competencies, and/or skills as a result of experiential learning, academic credit may be earned. The assessment process for assigning experiential learning credit will be done by the Director of Nursing and the Director of Education. Assessment will evaluate one or more of the following: student certificates and licenses, and/or interviews with faculty members.

**Incomplete Grades**

Incomplete grades are given at the discretion of the instructor for work not completed because of a serious problem not caused by the student’s own negligence. An “Incomplete” must be made up as quickly as possible. A copy of the initial “Incomplete” should be placed in the student’s
file explaining the work the student must complete. This documentation will provide clarification of the incomplete grade if the faculty member is not available and any question arises. If the Incomplete is not satisfied within the time frame agreed on with the instructor, the grade will automatically become an “F”. Should the student be unable to convert the Incomplete to a passing letter grade, the student is mandated to repeat the course.

Course Withdrawals

Students who wish to withdraw from a course after registration must submit a written request for approval to the Academic Department. Students, who withdraw without submitting a withdrawal request or who withdraw from a course after the drop period will receive a failing grade in each course dropped.

<table>
<thead>
<tr>
<th>Withdrawal Type</th>
<th>Final Grade</th>
</tr>
</thead>
<tbody>
<tr>
<td>Withdrawal Before Drop/Add Deadline (One weeks after the start of the course)</td>
<td>If a student withdraws from a course, voluntarily or otherwise, before the drop/add deadline, the student will receive a “W” for that course. <em>If the student re-enrolls, all course work with a “W” grade must be repeated and student will be charged the full price of tuition and fee(s) for the course(s) enrolled.</em></td>
</tr>
<tr>
<td>Withdrawal After Drop/Add Deadline (After first week of class)</td>
<td>If a student withdraws from a course, after the drop/add deadline, the student will receive an “F” for that course (GPA is affected). <em>If the student re-enrolls, all course work with an “F” grade must be repeated and student will be charged the full price of tuition and fee(s) for the course(s) enrolled.</em></td>
</tr>
<tr>
<td>Approved Late Withdrawal After Drop/Add Deadline (After first week of class)</td>
<td>If a student withdraws from a course, after the drop/add deadline, the student will receive a “W” for that course if the student have been approved for late withdrawal (GPA not affected). The student must complete a Late Course Withdrawal / Drop Petition Request Form and provide supporting documentation. <em>If the student re-enrolls, all course work with a “W” grade must be repeated and student will be charged the full price of tuition and fee(s) for the course(s) enrolled.</em></td>
</tr>
<tr>
<td>Withdrawal Due to Unexcused Absences</td>
<td>A student with 3 unexcused absences is considered withdrawn from the course. An “F” grade will be issued and included in the cumulative grade average.</td>
</tr>
<tr>
<td>Withdrawal Due to Unexcused Tardy</td>
<td>A student with 5 or more unexcused absences is considered withdrawn from the course. An “F” grade will be issued and included in the cumulative grade average.</td>
</tr>
<tr>
<td>Incomplete</td>
<td>An “I” indicates that the student was passing the course, but failed to complete all required course work. The instructor, in his/her discretion, may grant an “I” grade instead of an “F”, pending the completion of the course work by the student within a specified time arranged by the instructor and told to the student (up to a year). It is the student’s responsibility to follow-up with the instructor to complete the course work. If the course work is not completed by the arranged time, the “I” grade will become an “F” grade.</td>
</tr>
</tbody>
</table>

Note: If a student withdraws from a program, the student’s maximum time frame to complete program is not affected. However, the student’s financial obligations must be satisfied. Students re-entering after withdrawing are subject to new tuition and fees as applicable.
Academic Jeopardy
Students in academic jeopardy will be notified in writing through Academic Counseling and provided with a course of action plan for successful completion of the course. The student will be provided with a copy of the counseling form upon completion and the original will be placed in the student’s file. Grade Report and Academic Counseling Forms will not be available to students via mail or electronic mail.

Laboratory and Simulation Grading Policy
Clinical, laboratory, or simulation experiences are considered clinical course hours. A letter grade is not given for clinical course hours. Clinical performance will be rated “passing” or “failing” where a standard of “P” is issued for passing and “F” for failing. A “passing” standard must be met in order to pass the course. The clinical instructor shall have conferences with each student periodically and at the end of each course to discuss the student’s progress in the clinical area. The conference is recorded on the clinical performance checklist, clinical checklist, objectives checklist, or counseling record where comments and signatures are required of the student and instructor. Clinical performance evaluations, clinical checklist, objectives checklist, and counseling records are filed in the student’s record.

Clinical Grading Policy
Clinical, laboratory, or simulation experiences are considered clinical course hours. A letter grade is not given for clinical course hours. Clinical performance will be rated “satisfactory” or “unsatisfactory” where a standard of “S” is issued for satisfactory and “U” for unsatisfactory. A “satisfactory” standard must be met in order to pass the course. The clinical instructor shall have conferences with each student periodically and at the end of each course to discuss the student’s progress in the clinical area. The conference is recorded on the clinical performance checklist, clinical checklist, objectives checklist, or counseling record where comments and signatures are required of the student and instructor. Clinical performance evaluations, clinical checklist, objectives checklist, and counseling records are filed in the student’s record.

Attendance Policy
Hope College of Arts & Sciences recognizes the correlation between attendance and student retention and achievement. Students are expected to attend all scheduled classes regularly and on time to achieve the learning goals in their program of study. Any class session or activity missed, regardless of the cause, reduces the opportunity for learning and may adversely affect a student’s achievement in the course. It is the responsibility of the student to arrange to make up all course work or clinical hours missed due to legitimate class absence, and to notify the instructor when the absence will occur. Students have 24-48 hours to make-up any missed exams or quizzes from the date and time that the student returns to campus. It is the instructor’s discretion to administer an alternative exam.
Excused Absences
The College identifies the following absences as excused:

1. Illness of self, spouse or a child with a physician’s written verification unless waived by the instructor,

2. Death in the student’s immediate family. This includes the death of a parent, child, sibling, spouse, partner, or grandparent.

Although the above absences are identified as excused, the student remains responsible for communicating with the instructor and completing any missed course work, assignments, exams, quizzes, within 24-48 hours of returning to school and scheduling a make-up session for clinical course hours missed.

Early Departures
Every two (2) unexcused early departures and/or unexcused tardies will be recorded as an unexcused absence by the school attendance official. These unexcused absences will be counted toward the total number of unexcused absences allowed each student per this attendance policy.

Clinical Attendance
Clinical, laboratory (lab), and simulation experiences are considered clinical course hours. Specific guidelines are included in the course syllabi. It is expected that the student attend all sessions timely. Punctuality to clinical, laboratory, and simulation sessions is mandatory. Tardiness is defined as arriving one minute later than the assigned time. The following is required of all nursing program students:

1. Attendance is required for the total scheduled clinical/lab/simulation time. Students will be counted absent if they leave clinical/lab/simulation for any reason.

2. Clinical/lab/simulation absences of greater than two clinical days in a course will result in failure of the course. This includes absence from scheduled make-up sessions.

3. The instructor keeps a documented record of attendance.

4. A “no-call/no-show” event is an incident of not calling or coming to clinical/lab/simulation. One “no-call/no-show” event equals two absences.

5. Two tardies equal one absence.

6. A student may be in jeopardy of failure if absent more than 10% of the clinical/lab/simulation experience.

7. Students must present to clinical/lab/simulation fit for duty.

8. Sleeping during clinical hours is strictly prohibited and is considered a critical incident.

9. Cell phone use during clinical hours is strictly prohibited.
10. In the event a student will be absent or tardy for clinical/lab/simulation, the student is required to contact the instructor and the assigned unit at least 30 minutes prior to the scheduled time of the clinical/lab/simulation experience.

Medication Calculation
The lower division nursing courses include content on calculating drug dosages for patients across the life span. Students will take a medication calculation proficiency exam during the first week of each course. Students that do not pass the exam are required to complete an individualized remediation plan and successfully pass the make-up exam. The minimum passing score is 90%. The student is allowed three attempts to successfully pass the exam. The score of the exam is not included in the course grade.

Examination/Testing Policy
The number of exams and quizzes vary from course to course. Pharmacology and clinical dosage calculation questions may be included in any exam or quiz. It is an instructor’s discretion and based on the standards of the course the percent weight of each exam or quiz. It is the instructor’s discretion to administer a cumulative final exam. Students are ultimately responsible for all course material as outlined in the course syllabi.

Examination Procedure
Students are expected to arrive on time for all tests. If a student is tardy, he/she may take the test within the remaining time without penalty or the student may take the test on the same day, after class, in an area designated by the instructor. If the student elects to take the test after class on the same day, it is considered a late take and the instructor will follow the points-deduction guideline.

Notices of absences and plans for make-up test must be made with the instructor in advance; otherwise, a 10-point penalty will be applied to the test grade. More than one excused make-up will require full nursing faculty approval. A missed test must be made-up within 24 hours unless the instructor provides an extension. An unexcused absence will result in a “zero” for that test.

Students are expected to comply with the following examination rules:

- Students may not have any textbooks, notebooks, cell phones, or other electronic devices on the desk at any time during an exam. All books, coats, backpacks, and other belongings will be placed at the front or sides of the classroom prior to the exam.

- No hats or sunglasses are allowed.

- Students may use calculators during exams. Use of calculators is allowed and is provided by the college. Students are not permitted to share calculators.

- Students are required to come prepared for exams, including writing apparatuses and paper. Faculty and staff will not provide students with essential supplies. Student may not share or borrow supplies during the testing period.
• It is the instructor’s discretion to assign seats during the testing period. Students are expected to comply with the seating assignment.

Nationally Scored Testing
Nursing students will be required to take nationally scored tests throughout the curriculum and to achieve a satisfactory score on each test. These tests serve the purpose of student assessment based on the national averages in the area of nursing. If a student does not score a Satisfactory, he/she will be required to follow the remediation process as provided by the examination platform.
Uniform Dress Code
Students are required to present in uniform for theory class and clinical activities. The uniform for students is as follows:

A. Female:
   a. White scrub top with the Hope College of Arts & Sciences insignia embroidered on the left chest.
   b. Turquoise blue uniform pants. No stirrup pants or jeans are permitted.
   c. All uniforms must be of ample size and length to adequately cover the student and look professional.
   d. Clean, plain white shoes and shoelaces without insignia and white socks or white hosiery must be worn.
   e. Name Badge to be worn on the left side of chest.
   f. White uniform lab coat (optional) is to be the same length or slightly longer than the scrub top.

B. Male
   a. White scrub top with the Hope College of Arts & Sciences insignia embroidered on the left chest.
   b. Turquoise blue uniform pants. No slacks, workpants, or jeans are permitted.
   c. All uniforms must be of ample size and length to adequately cover the student and look professional.
   d. Clean, plain white shoes and shoelaces without insignia and white socks must be worn.
   e. Name Badge to be worn on the left side of chest.
   f. White uniform lab coat (optional) is to be the same length or slightly longer than the scrub top.

Specific Regulations while in Uniform
While in the clinical/lab/simulation setting, all students are required to comply with the following:

1. All uniforms and lab coats should be clean and wrinkle free.
2. Students will be neat, clean, and well groomed by performing impeccable personal hygiene.
3. Hair should be clean and manageable. If it is longer than shoulder length, it must be held back and tied away from the face.
4. Men should be clean-shaven. Established beards and mustaches are to be always neatly trimmed. Side burns, if any, will be no longer than earlobe length.
5. Natural nails should be maintained reasonably short. Neutral colored nail polishes are acceptable if maintained in good condition. The application of artificial nails is strictly prohibited, including, acrylic nails, acrylic tips, acrylic coating, silk wraps, gel nails, and extenders. Gloving hands is not an alternative.

6. No ponytails, fancy bows, barrettes, hanging curls, “punk” cuts, or “punk” colors.

7. Perfume, scented hair products, or any strong odor is prohibited.

8. Undergarments must be worn, but should not be visible through clothing.

9. Students are allowed one piercing in each earlobe. All other body piercings, including tongue piercing, are not permitted. Students may use a clear spacer if the piercing cannot be removed completely.

10. Smoking is prohibited on campus and/or at clinical site.

11. The school picture ID must be worn at all times.

12. The only jewelry permitted is small post earrings; one necklace may be worn that is no longer than 17”, no bracelets with stones, the only rings that may be worn are engagement rings or wedding rings.

13. Excessive makeup is discouraged.

**Additional Requirements**

Students are required to purchase and bring the following items to clinical/lab/simulation at all times:

- Watch with a second hand (not digital)
- Bandage scissors
- Regulation stethoscope
- Black ink pen
- Black Sharpie® marker
- Clinical packet as indicated by course syllabi
- Laboratory kits as indicated by course syllabi
Students of Hope College of Arts & Sciences are expected to behave in a responsible, ethical, and professional manner at all times. The following policies are approved for students of the nursing program by the Administration of the College, and they reflect the rules and regulations as set forth by the Florida Board of Nursing.

I. Classroom Etiquette
   a. Classroom conversations are to be in English at all times.
   b. Cell phones are prohibited from use in the classrooms. The use of cell phones (calls, texting, photos, etc.) in the classroom or computer lab is strictly prohibited. The school phone number (954-532-9614) may be given out for use in case of an emergency, and the student will be notified by school staff of any calls. If a student wants make a phone call, he or she must ask to be excused from the classroom to do so, and should only occur if absolutely necessary.
   c. Please do not gossip. Not only do you hurt yourself with this demeaning behavior, it is unproductive and hurtful to others.
   d. Behavior that is aggressive, threatening, or violent will not be tolerated. You need to be mindful that you are in the healing profession, so your behavior needs to reflect that at all times while you are on campus or in the clinical settings.
   e. As a professional, please be mindful that respect of the staff, faculty, and your fellow students will reflect positively on you. In turn, you will be respected by staff, faculty, and fellow peers.

II. Ethical Behavior
   a. Your behavior as a student must be ethical at all times. Unethical behavior cannot be tolerated and will result in disciplinary action, which may include dismissal from the program.
   b. Be honest at all times regarding your personal information regarding the College, and any actions you have taken while attending the College. Do not lie to any employee of the College.
   c. Cheating is not a positive reflection of you, the student. It is not permitted, and if it is determined that you cheated, you may be dismissed from the College. Cheating includes, but is not limited to, talking during a test, looking at or copying another student’s answers, or providing test information or answers to another student. Helping someone else cheat is still cheating.
   d. Plagiarism is considered not only cheating, but stealing as well. Plagiarism is using another person’s written information and putting it in your work as if it was your own. Whenever you obtain information on a subject from a source, whether it is the Internet, a textbook, an article, a magazine, or any other written or digital source, you must provide appropriate citations in your work to accurately reflect the source of the information. Hope College of Arts & Sciences uses and teaches APA
formatting, and clear instructions on how to cite sources is provided in the classrooms.

III. Tardiness

Punctuality is the hallmark of the professional. Students are expected to attend classes and clinical on time. If you have two unexcused tardies to class, it will count as one absence. Two unexcused absences will result in an automatic failure of the course and co-requisite(s) if applicable. Being punctual will enhance your learning because you will not miss important information in lecture.

IV. Absences

a. Excessive absences contribute to poor grades and reflect poorly on you as a student, as well as on the school. Attendance will be taken at the beginning of each class and clinical. Personal appointments need to be scheduled for time you are not required to be in either the classroom or the clinical site. Violation of this policy may result in disciplinary action.

b. If you have two unexcused tardies to class, it will count as one absence. Two unexcused absences will result in an automatic failure of the course.

c. It is the student’s responsibility to notify the instructor and the school office 60 minutes before the start of class or clinical. Failure to do so will result in an unexcused absence. If your call is not answered, leave a message and try again later. Students will not be allowed to make up or receive credit for quizzes, tests, and/or homework missed during an unexcused absence. Either an email or a text message to the instructor’s phone is acceptable.

d. It is your responsibility to arrange for makeup of all tests and homework missed on the day/s you return from an excused absence. The instructor will arrange a time for the makeup of any exams, and the exams will be different from the ones that were given during your absence.

e. A written statement from a licensed physician, nurse practitioner, or physician’s assistant is required for excused absences. Routine appointments are not considered excused.

The following are considered unexcused absences:

f. Failure to notify the instructor (clinical or class) of an impending absence at least 60 minutes before the start of class;

g. Unprofessional behavior in a clinical setting that results in being asked to leave the facility;

h. Incomplete preparation for clinical assignments resulting in being asked to leave the facility;

All clinical time must be completed. Only one clinical day may be missed.

V. Jewelry
The only jewelry permitted is small post-type earrings, and only one pair of earrings may be worn while in uniform. No necklaces longer than 17 inches are permitted. In addition, you may not wear bracelets with stones; rings with stones (with the exception of a woman’s engagement ring), and you may not have visible body pierces or tattoo. Your appearance must be professional whenever you are in uniform, either in the classroom or at clinical.

VI. Grooming
   a. Women may not wear excessive or extremely colorful makeup.

   b. Both men and women must keep their fingernails short, to the end of the finger, and clean. No acrylic or false nails may be worn, nor is nail jewelry permitted. Clear nail polish is permitted.

   c. You may not wear cologne, perfume, or aftershave in the clinical area. This rule is to allow for patients and others with allergies to avoid an allergic reaction.

   d. While in clinical facilities, eating and gum-chewing will not be permitted in any locations other than the designated non-patient areas for staff.

   e. Hair is to be clean and neatly groomed at all times. When in the clinical setting, hair is to be kept off of the shoulders and the collar. Both your safety and the patient’s safety may become a serious issue should the patient attempt to clutch your hair if it is long and easily grabbed.

VII. Bulletin Board and Student Messages
Notices are posted on the bulletin board in the student lounge. Be sure you regularly check it for messages and other important information. In addition, there is an alphabetical file by last name at the reception desk that has information for individual students. Please check the file regularly for any important messages.

VIII. Requests Directed to the Staff and/or Faculty
   a. Students are not to ask the staff or faculty to duplicate materials related to class or clinical assignments. Copies may be made for a minimal charge. Advise the Front Desk that you need papers copied and arrangements will be made for your request.

   b. If you have an emergency, ask to use the College telephone. It is available to students only in the event of an emergency.

   c. Please do not ask to borrow office supplies. You are responsible for all of your study aids while attending class; thus, you need to be prepared with all of the appropriate supplies.

IX. Behavior in the Clinical Setting
a. When you are in the clinical setting, you will be expected to behave in a responsible, ethical, and professional manner at all times.
b. As a professional, it is expected that you will provide services with respect for the dignity of man, unrestricted by consideration of nationality, race, creed or status.
c. You will be expected to safeguard the individual’s right to privacy by judiciously protecting information of a confidential nature.
d. Recognize and accept responsibility for your own actions and judgment.
e. Act to safeguard the patient when his or her care and safety are affected by incompetent, unethical, or illegal conduct of any person. If such conduct is suspected, you must immediately advise the instructor.
f. Use individual competencies as criteria in accepting delegated responsibilities always seek help from the clinical instructor.
g. Refuse to give or imply endorsement to advertising, promotion, or sales for commercial products, services, and/or enterprises.
h. You are not allowed to accept any monetary compensation or gifts from patients or staff, and do not solicit gifts.
i. Never take prescription medications that have not been prescribed to you. Not only is this very unethical behavior, it is potentially very dangerous to both you and the patient, should his or her medication be short.
j. It is very important that you show respect for authority when dealing with instructors and other members of the healthcare team at all times. Remember, we are invited guests in their facilities and need to behave with integrity at all times.

X. Disciplinary Action
   Refer to the Academic Catalog for the policy regarding disciplinary actions that can be taken should a student violate any of the policies of the college.
Key Contact Information at Hope College of Arts & Sciences

At Hope College of Arts & Sciences we are here ready and willing to assist you in all student matters. To ensure that someone addresses your concerns in a timely manner, please contact each respective department via the email addresses below.

<table>
<thead>
<tr>
<th>Question About:</th>
<th>Department/Contact</th>
<th>Contact Information</th>
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</thead>
<tbody>
<tr>
<td>• ATI registration</td>
<td>Student Services</td>
<td><a href="mailto:studentservices@hcas.edu">studentservices@hcas.edu</a></td>
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<tr>
<td>• General Questions</td>
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<td>• HCAS Email Account</td>
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<td>• HCAS Password Reset</td>
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<td>• Balance Request</td>
<td>Financial Services</td>
<td><a href="mailto:finance@hcas.edu">finance@hcas.edu</a></td>
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<tr>
<td>• Payment</td>
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<tr>
<td>• All financial matters</td>
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<tr>
<td>• Transcript Request</td>
<td>Registrar</td>
<td><a href="mailto:registrar@hcas.edu">registrar@hcas.edu</a></td>
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<tr>
<td>• Enrollment Concerns</td>
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<td>• Class Schedule</td>
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<td>• HCAS Policies</td>
<td>Compliance</td>
<td><a href="mailto:compliance@hcas.edu">compliance@hcas.edu</a></td>
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<tr>
<td>• Academic Concerns</td>
<td>General Education</td>
<td><a href="mailto:generaled@hcas.edu">generaled@hcas.edu</a></td>
</tr>
<tr>
<td>• Online Classes (Moodle Account)</td>
<td>Director of Nursing</td>
<td><a href="mailto:nursing@hcas.edu">nursing@hcas.edu</a></td>
</tr>
<tr>
<td></td>
<td>Technical Support</td>
<td><a href="mailto:techsupport@hcas.edu">techsupport@hcas.edu</a></td>
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Adherence Agreement

I understand that I am responsible for adhering to the policies and procedures contained in the Hope College of Arts and Sciences Student Catalog.

I understand that successful completion of the program curriculum will result in the award of a Diploma or Degree in my area of study. Completion of the program does not ensure the granting of a license to practice nursing. The State Board of Nursing is the issuing agency for licensure. I understand that licensure is based on meeting all of the requirements set forth by the State Board of Nursing as well as successfully passing the licensing exam.

Student Signature

Date

Print Student Name

Date

Parent Signature (Applicable to students under the age of 18)

Date

Witness

Date